

eSmart Libraries



Presented by
City of Onkaparinga Libraries




eSmart Libraries- *bringing awareness to the community*

- What is eSmart Libraries and why are we doing this?
- Useful tips to know
- Social Media
- COOL's Online Safety page
- Positives of modern online technologies
- Evaluation

What is eSmart Libraries?

- **'eSmart Libraries is a behaviour change initiative for cybersafety and wellbeing designed to equip libraries and connect library users with the skills they need for smart, safe and responsible use of technology'**
(eSmart Libraries 2010)



A partnership between




Why are we doing this?

- **Technology is constantly evolving.**
- **More and more service providers rely on technology and expect that customers can use it.**
- **To provide awareness of issues associated with use of online technology.**
- **To increase confidence in the use of online technology.**

*We surveyed our Library community –
9% of our customers who responded to the survey feel unsure, or do not feel safe and supported when using the internet in the library*

What have we done?

- Surveyed library staff and customers to establish training needs
- Development of policies and procedures
- Training for all library staff
- Provision of Online Safety information within libraries and on our website
- Online Safety presentations and training for customers
- Increased Online Safety awareness in the community

Useful tips to know

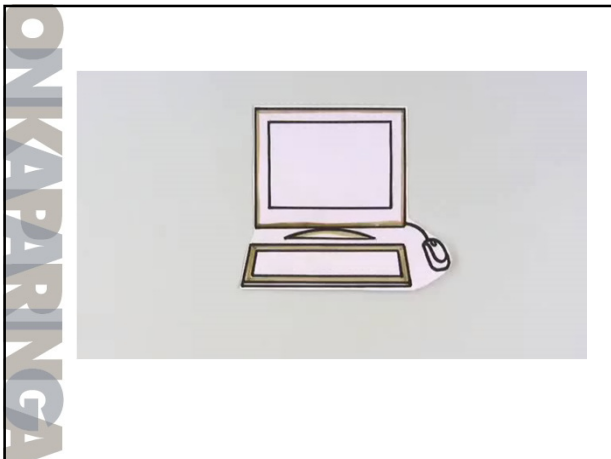
- Simple things we have learned by researching:
 - Scam and hoax websites and emails

SCAMwatch
www.SCAMwatch.gov.au

21% of our survey respondents believe they have been the victim of an email scam.

Question:

What scams have you come across?



Useful tips to know

- Simple things we have learned by researching:
 - Identifying a secure website (look for a padlock and the 's')

Padlock displayed in Google Chrome browser

Useful tips to know

- Simple things we have learned by researching:
 - Pop ups made to look like legitimate parts of a website

21% of our survey respondents believe if they delete something it is gone forever

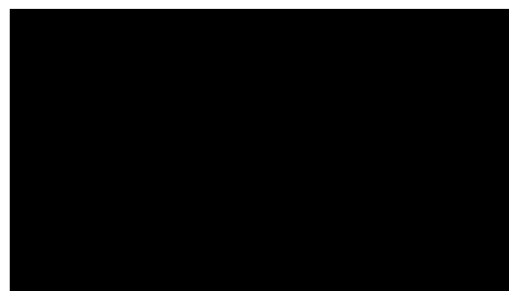
Did you know....?

That a Facebook profile is automatically set to be viewed by anyone (public) unless you change the privacy settings yourself.



Questions to ask yourself...

- How much information should you post online?
- Who can see it?
- What happens to information posted online?
- Can it be deleted?



It's not all bad, though...

Positive aspects of modern technologies

- Immediate access to information
- Connectivity with others
- Online shopping
- Online banking
- Latest news and weather
- External studying
- Online dating
- Entertainment
- Job searching



Online safety page

City of Onkaparinga Libraries are committed to providing resources required to help the community increase their knowledge, skills and awareness in the use of online technologies.

Resources to help you stay safe online

SCAMwatch

FORWARDit

acma

cyber{smart:}

Internet basics

ACORN
Australian Cybercrime Online
Reporting Network

STAYSMARTONLINE

www.onkaparingacity.com/libraries


ONKAPRINGA

Thank you

- More information is available:
 - brochures in library
 - COOL Online Safety page
 - Library staff

Evaluation

- Feedback forms



Smart
Libraries