eSmart LIBRARIES EVALUATION 2016

Survey results demonstrate that eSmart plays a key role in supporting library users to be safer online.

100%

Library managers feel competent and confident online to support library users to use technology in the library

100%

Library managers state that eSmart Libraries has made a difference to cyber safety and the management of cyber bullying

100%

Library managers would recommend the eSmart Libraries initiative to another library service

Impact in the library

81% of staff
reported increased knowledge of how to stay safe online, protect privacy and report or act when encountering something unsafe

93% of libraries
reported improved staff knowledge and confidence in how to be smart, safe and responsible online

"I think it's a great program... it's an opportunity for libraries to be part of the conversation about the digital world... and also showcasing that libraries are just as much about digital literacy now as they are about print literacy."
- Library industry representative

Source: Independent evaluation   **Report:** Western Sydney University Wave 2 published January 2017

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For more information visit
esmartlibraries.org.au