

City of Karratha Libraries, WA

**eSmart Libraries
Coordinator: Gloria Preston**

**eSmart Working Group
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Where are you at in your eSmart Libraries journey?

The City of Karratha Libraries Working Group are pleased with the progress made toward accreditation over the last six months. At this point in time we are slightly over half way. The Planning Stage is finished in all domains. At the Implementing Stage we are half way through Domain 1, finished Domain 2, a third of the way through Domains 3 and 4, and have not started implementing Domain 5.

What have been the most challenging aspects of your eSmart Libraries journey so far?

The most challenging aspect of our journey so far was just to understand what eSmart was about in simple terms. Another challenge was getting the Working Group together on a regular basis. The distance between the four Karratha libraries means that we can only meet once per month after a general staff meeting.

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How does eSmart Libraries fit in with the day-to-day processes already in place at your library?

Prior to the City of Karratha Libraries commencing the eSmart journey, several policies were already in place to protect our customers. The Membership Agreement refers to safe and appropriate internet use. The public computers automatically delete passwords, logins and document, and automatically log out after ten minutes of non-activity.

What advice did you provide to the community on how to manage cybersafety prior to implementing eSmart?

Library users were reminded to protect their passwords and to log out of email accounts if leaving their computer.

Do you feel eSmart will benefit members of the community who do not have access to digital technologies at home?

eSmart in the library helps people who don't have digital technologies at home by keeping them aware of cybersafety updates and how to protect themselves.

What do you believe are or will be the benefits of implementing eSmart Libraries?

eSmart reaches out to the whole community to raise awareness of cybersafety issues. The surveys help staff to know how to cater for the needs of our library users and in what areas we need to upskill ourselves.

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