

ANNOUNCING A CLICKDIMENSIONS NEW RELEASE

APRIL 2015 UPDATE OVERVIEW

THURSDAY MAY 7TH 2015

ON THE LINE:



ALLISON MACEDO

ClickDimensions Product Manager
Marketing Success Manager Team Lead
<http://help.clickdimensions.com>



TODAY'S AGENDA

- ClickDimensions Reminders
- Release Notes
- New Features Demo
- Articles
- Questions



NEWSREMINDERS



the newsletter for
MARKETING with
MICROSOFT DYNAMICS CRM

announcing a  ClickDimensions
New Release



NEWSLETTER

Signup to receive the ClickDimensions monthly newsletter.

<http://clickdimensions.com/resources/newsletter>

NEW RELEASE EMAIL

Get the email with this release information the day the new solution is available!

<http://help.clickdimensions.com/signup-for-clickdimensions-product-updates-and-new-releases/>

NURTURE MARKETING EBOOK

Our newest eBook covers different ways of using the Nurture Programs in ClickDimensions

<http://clickdimensions.com/nurturemarketing/>

JOIN THE FUN

ClickDimensions Academy and Certifications available for all customers/partners at no cost!

<http://help.clickdimensions.com/clickdimensions-academy/>



RELEASENOTES

Improvement	ClickDimensions Import	<p>The new import tool will allow for importing contacts and leads into CRM and doing any or all of these options: Add all to a marketing list, remove all from a marketing list, add all as event participation records on an event, just import the contacts/leads. It will map fields and match to existing based on email. Read more. *This is available for CRM 2011, 2013, and 2015 only.</p> <p>NOTE: Using the import tool in an environment that restricts access to CRM to only designated IP addresses requires adding a new IP to your firewall's allowed list. See here for more.</p>	Solution
Improvement	Web Responsive Web Content Toggle	<p>In January we made forms, surveys, and subscription management pages responsive. We added a toggle to allow you to turn this on and off. Read More. *This is available for CRM 2011, 2013, and 2015 only.</p>	Solution
Improvement	Logging Tools	<p>We have greatly improved the Error Trace that you see in ClickDimensions Settings to include errors on other features as well as the ability to search. Read More.</p>	Cloud
Improvement	Background Color on Individual Blocks (D&D)	<p>In the drag and drop editor we have added the ability to have a background color on a single block. Read More.</p>	Cloud

<http://support.clickdimensions.com/entries/66635394-Release-Notes-Version-6-6-0-April-28-2015>



RELEASENOTES

Bug Fix	25386	Block Editor	Images would not resize to fit blocks.	Cloud
Bug Fix	19152	CRM For Outlook	Mapping a Form Field would give a JavaScript error.	Solution
Bug Fix	7933	Email Statistics	The Unique Click stat in the "Email Statistics" iFrame did not match the Unique Click stat in the Click Report.	Solution
Bug Fix	17121	Email Templates	The Text Version iFrame was not pasting all content as plain text.	Cloud
Bug Fix	18678	Email Templates	Some images were not displaying in Outlook.	Cloud
Bug Fix	12032	Event Connector	"Quantity" field on Event Participation's created by Eventbrite was always set to "1".	Cloud
Bug Fix	16555	Event Connector	GoToWebinar Events were not syncing.	Cloud
Bug Fix	17204	Event Connector	Eventbrite Events were being set to "Cancelled" when the service was down.	Cloud
Bug Fix	20509	Event Connector	GoToWebinar Events were sometimes cancelled in CRM while not cancelled in GTW.	Cloud
Bug Fix	9084	Form	Adding CAPTCHA was changing the width of Text Form Fields.	Cloud
Bug Fix	9085	Form	Adding a File Upload Component was changing line spacing.	Cloud
Bug Fix	9103	Form	Date Fields weren't auto-populating.	Cloud
Bug Fix	25188	Form	Widget CAPTCHA was not showing in Internet Explorer 10.	Cloud
Bug Fix	17181	Form Capture	Form Capture did not support all email address endings.	Solution
Bug Fix	8005	Landing Page	CSS in email header was being moved to the body.	Cloud
Bug Fix	18192	Landing Page	Changing an Image Block's background size did not work.	Cloud
Bug Fix	15760	Nurture Program	When using Internet Explorer 8, clicking the "Settings" button for any step would refresh the page.	Solution
Bug Fix	16087	Nurture Program	Sending an Email Template containing Freemarker would cause a render error.	Solution

<http://support.clickdimensions.com/entries/66635394-Release-Notes-Version-6-6-0-April-28-2015>

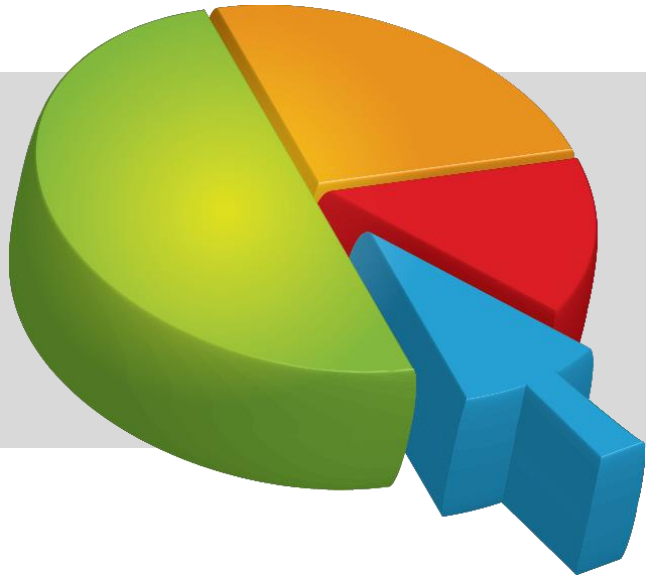


RELEASENOTES

Bug Fix	19616	RSS to Email	RSS to Email Connector was not saving changes.	Cloud
Bug Fix	23198	SMS	Text Message replies were being created with "Draft" status.	Cloud
Bug Fix	16104	Split Test	Editing Version B would always copy A version, even if Version B had been previously edited.	Solution
Bug Fix	9102	Subscription Page	Subscription Pages were not accepting email addresses containing a "+". (*Must create a new subscription page to fix)	Cloud
Bug Fix	21187	Subscription Page	The "Submit" button's alignment could not be changed. (*Must create a new subscription page to fix)	Cloud
Bug Fix	18552	Survey	"Next" and "Previous" buttons were in left column when "Submit" button was in center or right column.	Cloud
Bug Fix	19188	Survey	Skip Logic on List Survey Questions did not work.	Cloud
Bug Fix	21788	Survey	Survey Question text was very large and not easily changed.	Cloud
Bug Fix	21214	Survey	Section Title font size would not change.	Cloud
Bug Fix	22271	Survey	"Previous" button was ignoring Skip Logic.	Cloud
Bug Fix	16387	Template Editors	Text Version was not taking up the whole iFrame window.	Cloud
Bug Fix	21479	Template Editors	When setting an image as a link to a website, the website URL was being replaced with the image source URL.	Cloud
Bug Fix	9544	Test Email	Microsite and Unsubscribe links in test emails sent via Azure would give an error.	Cloud
Bug Fix	7930	Web Content	Cloning a Form would set the original Form's overall font as the font for each Form Field in the Clone.	Solution
Bug Fix	18553	Web Content	"Delete" key does not work in HTML Component in Internet Explorer.	Cloud
Bug Fix	20276	Web Content	Could not see HTML Component "Ok" and "Cancel" buttons in IE9.	Cloud
Bug Fix	20729	Web Content	Surveys and Forms embedded as widgets were displaying incorrectly. (*Must re-save in the designer to fix)	Cloud

<http://support.clickdimensions.com/entries/66635394-Release-Notes-Version-6-6-0-April-28-2015>





DEMO



RELEASE ARTICLES

Import Tool: <http://help.clickdimensions.com/import/>

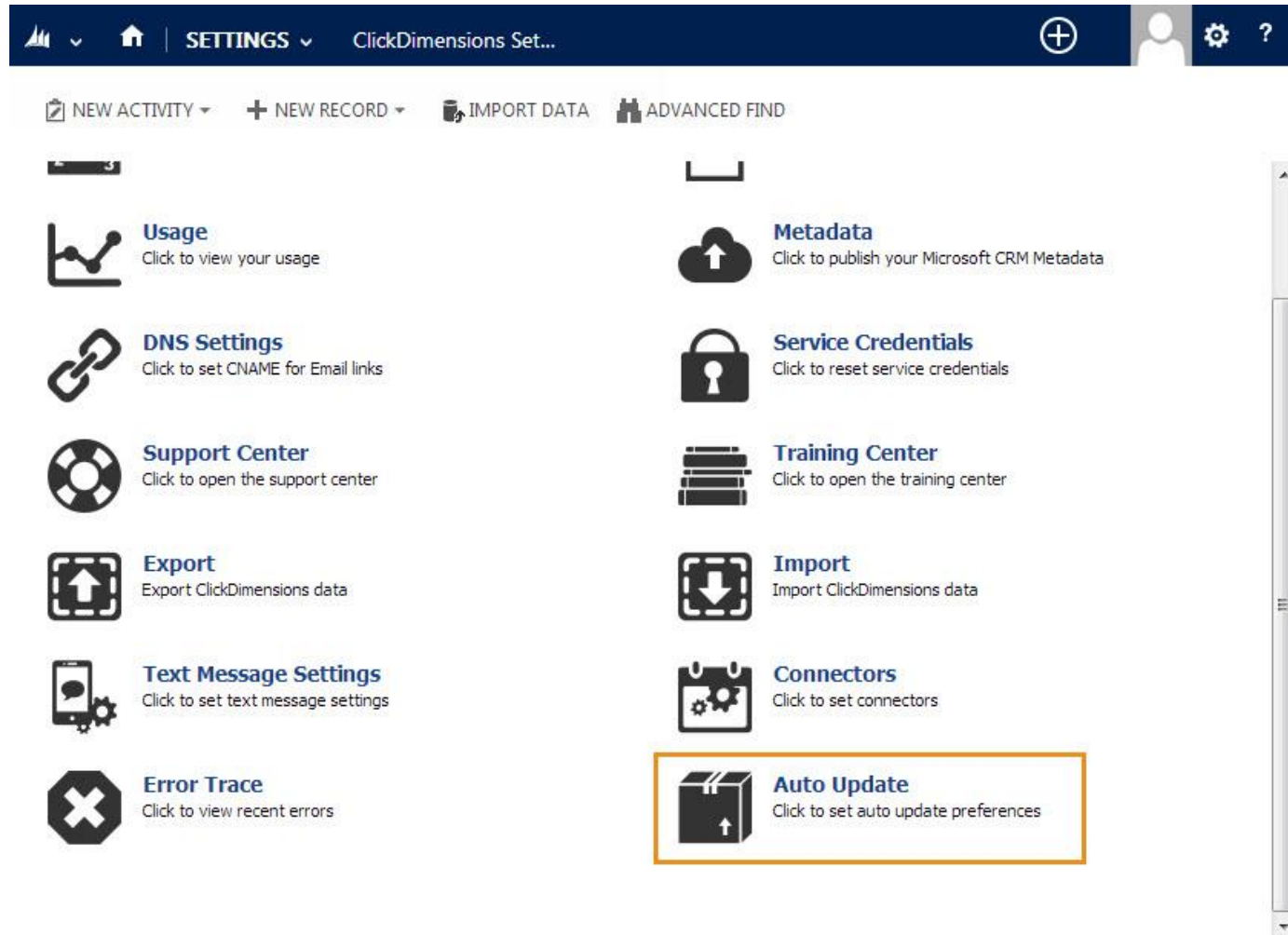
Toggle Web Responsive Design: <http://help.clickdimensions.com/form-updates-web-responsive/>

Logging Tools: <http://help.clickdimensions.com/error-trace/>

Background Color on individual blocks: <http://help.clickdimensions.com/drag-and-drop-editor/>



UPDATE



The screenshot shows the ClickDimensions Settings page. The top navigation bar includes a home icon, a 'SETTINGS' dropdown menu, and the text 'ClickDimensions Set...'. On the right side of the navigation bar are icons for a plus sign, a user profile, a gear, and a question mark. Below the navigation bar, there are several action buttons: 'NEW ACTIVITY', '+ NEW RECORD', 'IMPORT DATA', and 'ADVANCED FIND'. The main content area is a grid of settings options, each with an icon and a description. The 'Auto Update' option is highlighted with a yellow border. The options are:

- Usage**: Click to view your usage
- Metadata**: Click to publish your Microsoft CRM Metadata
- DNS Settings**: Click to set CNAME for Email links
- Service Credentials**: Click to reset service credentials
- Support Center**: Click to open the support center
- Training Center**: Click to open the training center
- Export**: Export ClickDimensions data
- Import**: Import ClickDimensions data
- Text Message Settings**: Click to set text message settings
- Connectors**: Click to set connectors
- Error Trace**: Click to view recent errors
- Auto Update**: Click to set auto update preferences

Update Article: <http://help.clickdimensions.com/automatic-updates-to-clickdimensions/>





ClickDimensions

QUESTIONS?

web

HELP.CLICKDIMENSIONS.COM

SUPPORT.CLICKDIMENSIONS.COM

email

SUPPORT@CLICKDIMENSIONS.COM

