

Synopsis

Vertical:	Charity
Core activity:	Conservation of natural habitats and species around the world.
Employees:	250+
Challenge:	Ensuring effective email management for a widely distributed team under a single domain with predictable, affordable costs.
Solution:	Hosted Exchange integrated with the FFI IT Systems.



Fauna & Flora International
www.fauna-flora.org

World's longest serving conservation charity keeps in touch with its global operations through a private Cloud Exchange service

Fauna & Flora International (FFI) was established over a century ago and is the world's first international conservation organisation. The pioneering work of its founders in Africa led to the creation of numerous protected areas, including Kruger and Serengeti National Parks. FFI is a proven conservation innovator that continues to make a lasting impact on global biodiversity - the variety of life on Earth. Operating in over 40 countries and 100 projects it aims to conserve the threatened species and ecosystems worldwide, choosing solutions that are sustainable, based on sound science and take into account human needs.

The Challenge

As a registered charity operating in some of the remotest parts of the world, FFI faced a number of competing pressures ranging from the need to communicate globally with its distributed team of over 250 staff and stakeholders; to prioritising investment in conservation over internal administration and keeping overheads lean. Mark Blake, Director of Finance and Administration at FFI made the decision to seek an email solution that could be delivered as a Service, but integrated with the key systems and ensure access around the world with their 24/7 support—a challenge he could not cost effectively deliver internally.

The Solution

FFI turned to Softwerx as a tried and trusted technology partner to use their extensive knowledge of the FFI IT environment to design a Virtual Private Cloud to host the Microsoft Exchange Service. Softwerx partnered with Rise to access its innovative DataCenter on Demand platform to build and host the Exchange platform and to integrate it with FFI's key on-premise applications.

With the Rise commitment to guaranteeing data sovereignty, high security and resilient operations, and the application and customer environment knowledge established by Softwerx, the solution was provisioned within five days of order and has operated effectively since its launch.

“Operating in over 40 countries in all time zones, communication is critical to our ability to keep in touch and coordinate our projects and as such we rely heavily on email as a central pillar of that strategy and therefore see it as mission critical. We turned to Softwerx, with whom we have a trusted supply relationship and great experience in assisting organisations like ours to upgrade their IT capabilities and are delighted with the result.”

Mark Blake, Finance and Administration Director

The Outcome

The project was delivered on time, in budget and required no additional communications infrastructure to support the new hosted operation. This project involved the global migration of all 250 users to the cloud, whilst ensuring the Microsoft Exchange platform was fully integrated into FFI operations.

About Softwerx

Softwerx is the leading provider of Cloud-based IT Services and Support in the East of England. Softwerx is a Microsoft Gold Partner; certified by the Cloud Industry Forum and winner of RISE Cloud Services Partner of the Year 2012. Softwerx also holds a number of international standards including ISO9001, ISO27001, ISO14001 and ISO18001. Softwerx has helped a number of organisations benefit from Cloud Computing including the YMCA, Help for Heroes and Cambridge University.

Microsoft Partner

Gold Server Platform
Cloud Accelerate



To learn more, contact Softwerx on **08458 450567**
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