



SKILLS FOR SUCCESS

PRESENTED BY:



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Conflicts often arise when communications are misaligned or fail between parties. Identification of communication styles and the various types of conflict that may result is essential to a positive culture. Unresolved conflict can be as detrimental to the workplace as a virus is to a computer.

With the help of Dr. Jim Mills, from Niagara University will be talking about:

- * What is conflict?
- * Five styles of dealing with conflict
- * Recognizing and overcoming conflict

Date:

Tuesday, January 29, 2019

5:30pm - 7:30pm

BlueCross BlueShield Building

257 West Genesee Street

Buffalo, NY 14202

Tickets:

- * Free for BN360 Members
- * \$25 Individual Event Ticket for Non-Members

